

Wempe Elektronik GmbH
 Leinenweberstraße 6
 36251 Bad Hersfeld
 Germany

Please complete and return!

Email: vertrieb@wetech.de

When **sending your product**, please enclose the customer complaint form with the shipment.

Thank you very much!

Customer complaint form

Customer number	
Customer	
Contact person	
Address	
Telephone / Email	
Date	

Product information	
Product*	
Serialnumber*	
Used radio device	
Used battery (Manufacturer and designation)	
Power supply	<input type="checkbox"/> 12 V <input type="checkbox"/> 24 V <input type="checkbox"/> Voltage and polarity have been checked <input type="checkbox"/> Permanent power supply is available
Error description	
Error frequency	<input type="checkbox"/> The error happens every time you use it <input type="checkbox"/> The error occurs regularly (please describe dependency) <input type="checkbox"/> The error occurs irregularly. <input type="checkbox"/> The error occurred once.
Return of the product	<input type="checkbox"/> Product enclosed <input type="checkbox"/> Product can be sent on request <input type="checkbox"/> No possibility of sending
Enclosed accessories	
Outside the warranty / In case of own fault	<input type="checkbox"/> Cost estimate requested <input type="checkbox"/> Repair only after consultation <input type="checkbox"/> Please repair on account

*Further information can be found in Appendix 1

 Date, Customer signature

Printing this page is not necessary.

Appendix 1: Product label on the device/packaging

